



EnSite Client News

Release Date: February 6, 2009
To: All Clients
Contact Voice: EnSite Support, 888-901-5779
Contact e-Mail: safarisupport@ensite.com

The following news release is intended for distribution to EnSite clients and business partners. If you have any questions about the items contained in this release, please feel free to contact us at 888-901-5779 or safarisupport@ensite.com.

EnSite Implements Microsoft[®] SQL Server[®] 2005 for Hosted Clients

Database Management System Upgrade Completed at Omaha Data Center

As part of our ongoing program of technology infrastructure improvements, EnSite today announces the successful upgrade of the EnSite Hosting Service from Microsoft SQL Server 2000 to Microsoft SQL Server 2005.

The EnSite Hosting Service provides remote client access to the EnSite Safari Suite[®] program. Under EnSite's hosting service agreement, EnSite maintains all hardware and software necessary to run the system from a remote terminal. Microsoft SQL Server is the relational database management system for the EnSite Safari Suite[®] product.

Version 2005 of Microsoft SQL Server was released in November 2005 and has been proven stable for production use. The EnSite Hosting Service production version of Microsoft SQL Server in place prior to the upgrade, version 2000, is no longer supported by Microsoft. Implementing the new version will ensure continued database management support and will allow EnSite's operational staff to provide improved system administration and management.

EnSite has been monitoring the performance of its hosted infrastructure, which is housed at the Omaha data center of EnSite partner CoSentry Business Resiliency Solutions, since the implementation took place on the weekend of January 10 - 11, 2009. We are glad to report that no operational issues have been encountered. We will continue to monitor system performance through the post-implementation period and work with clients to resolve any issues that may arise.

EnSite will continue to inform clients of its progress toward increased data security and data management efficiencies as we continue our programmatic infrastructure improvements and technology partnerships. If you wish to discuss the implications of these changes for your business, or if you have suggestions on how we can further enhance your operations, please do not hesitate to contact your EnSite Account Manager.